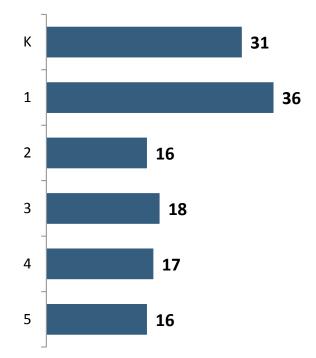


# Harvey Milk Civil Rights Academy Parent/Guardian Survey 2016/2017 Overview

- HMCRA parents
- Survey field dates: January 17<sup>th</sup> February 8<sup>th</sup>, 2017
- 1 survey per household
- Response Rate:
  - 125 responses (64% response rate) / 134 students;
  - Slight increase from 2015-2016 response rate of 61%
- <u>All written responses</u> (ie, open-ended questions allowing for parent/guardian to provide additional details) <u>were reviewed by Principal Machado and</u> <u>his leadership team</u>.

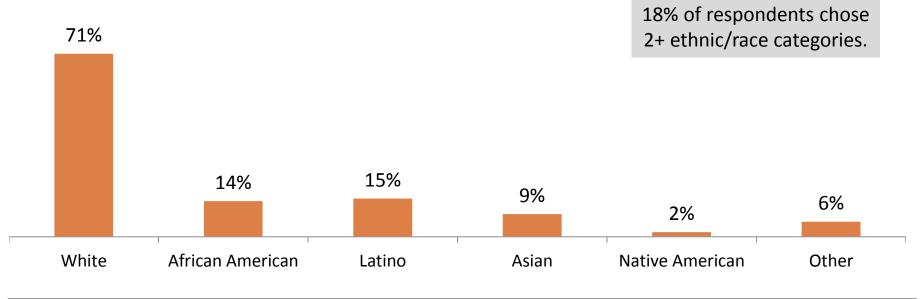






Demographics: Race/Ethnicity choices allow for multiple responses and 18% of parents/guardians chose more than one racial/ethnic category for their child.

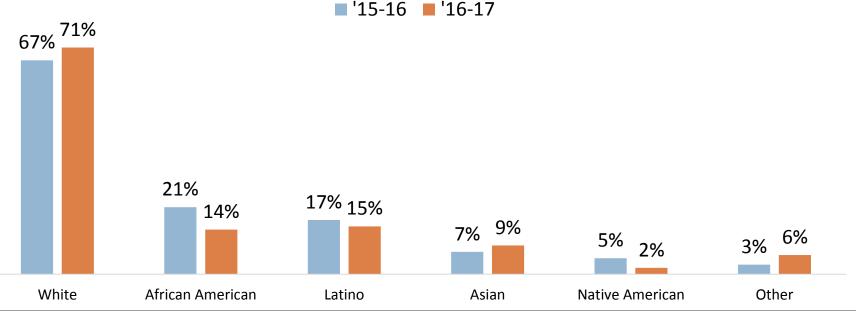
Which of the following best describes your child(ren)'s racial and ethnic background? Please select all that apply. Note: Totals exceed 100%, as multiple choices were allowed.



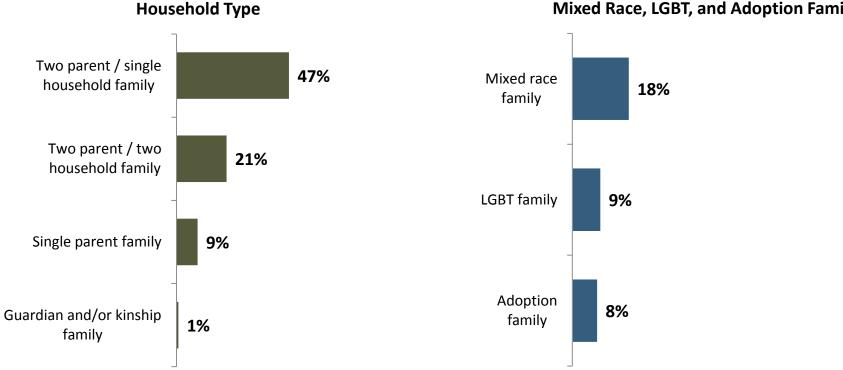


Race/Ethnicity Time Trend: Among those who completed the survey each year, there is a slight increase in White students and a 7% decrease in African American students.

Which of the following best describes your child(ren)'s racial and ethnic background? Please select all that apply. Note: Totals exceed 100%, as multiple choices were allowed.

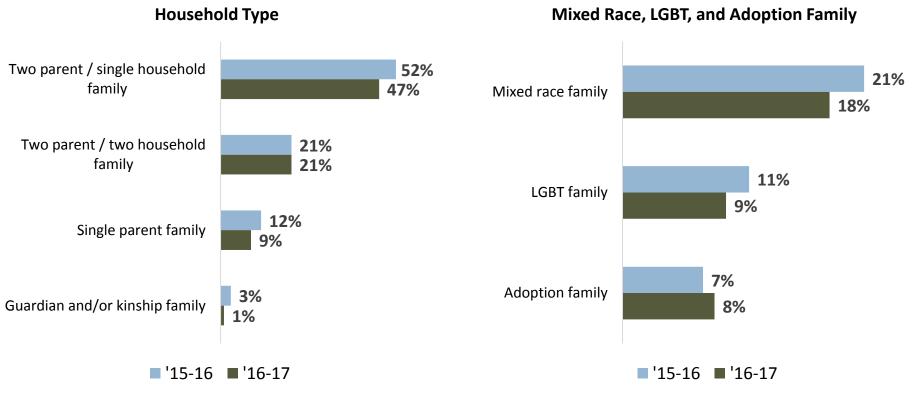






Mixed Race, LGBT, and Adoption Family



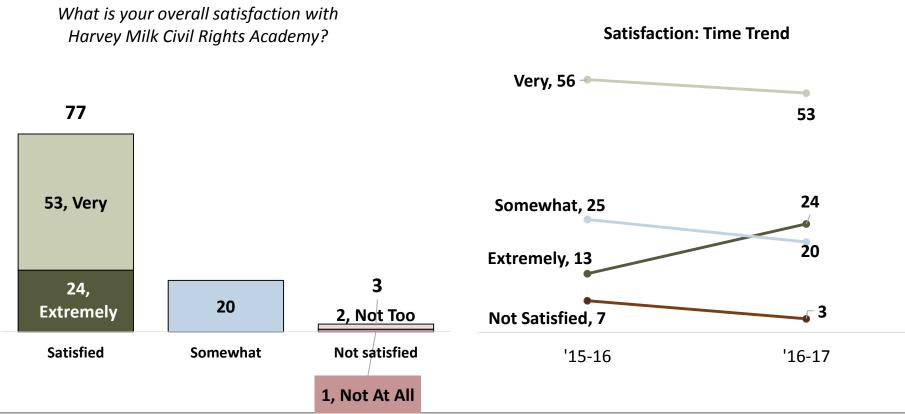






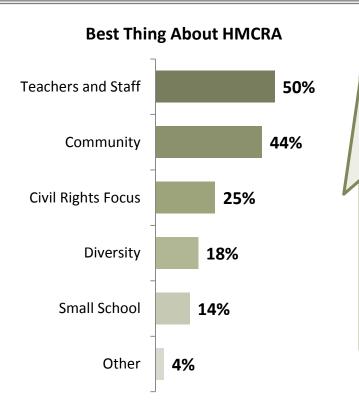
### **Overall Satisfaction**

77% of parents are extremely or very satisfied with HMCRA. There has been an increase since last year in those "extremely" satisfied from 13% to 24%.





Best Thing About HMCRA: Parents/guardians most often cite teachers and staff and the community as being the best thing about HMCRA.



9

Staff! The teachers and support staff (and the before and after school program staff) create an amazing community.

The community is fantastic at Harvey Milk, it is a special place in the neighborhood we are proud to support. The teachers and staff have all been wonderful. Coach Glenn is the heart of the school and is irreplaceable!

The "civil rights emphasis" has been incredibly powerful and helped shape who our child is as a person. Compassion, love peace, open-mindedness, empathy, empowerment, inclusion are messages weaved throughout every day and every year and I know it will have a lasting impact on our child socially and emotionally and our family is forever grateful for this.

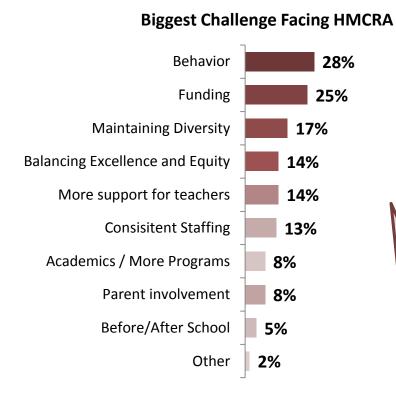
I feel like the teachers are truly dedicated to the students. I also love the smaller size of the school in regards to other SF elementary schools. I love the focus of social justice. I think Mr. Machado is great for the school and is doing his best to try and give students what they need.

Diversity. My children are learning about their community through the school their classmates at Harvey Milk.



Note: Percentages tallied based on the number who provided an open-end response. Percentages exceed 100% as a response could be categorized in more than one category.

Challenges: Behavioral issues and funding are the most frequently named challenges facing HMCRA.



10

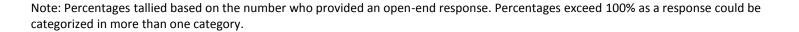
HMCRA is a great school with a ton of potential, but an enormous share of the staff's time and resources are consumed by a very small number of students.

I think the biggest challenge will be keeping up with academics for the more advanced students, and bringing children who are less advanced to a level that they are seen and thrive in. There are so many different intelligences! I hope HMCRA can see and witness all forms.

The gentrification and decreasing diversity.

Funds; lack of an abundance of funds for enrichments and a bit more staffing and special services for kids in need of additional support and care!

I think it is likely similar to what is happening in schools across the city qualified staff recruitment and retention with SF cost of living being the highest in the country.

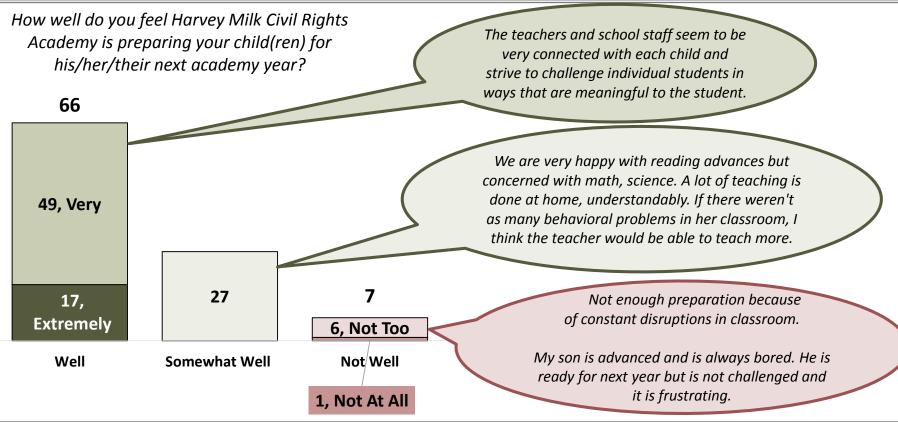




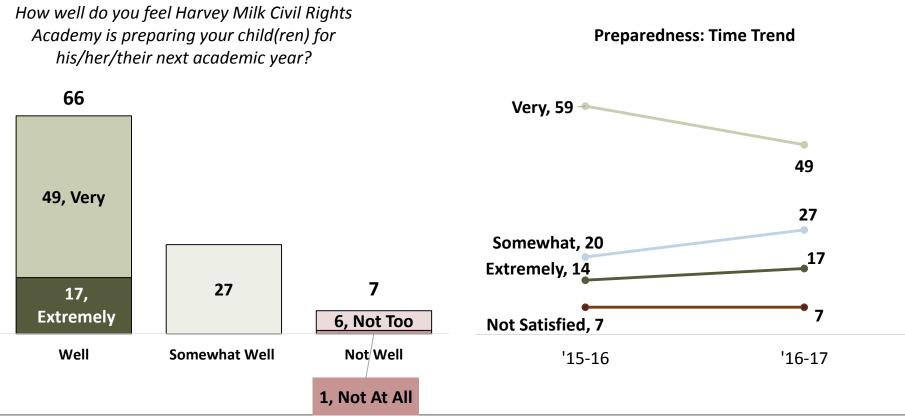


## **Teaching and Academics**

Most parents/guardians feel positive about preparedness for the next academic year, though some concerns stand out around behavioral issues in the classrooms.

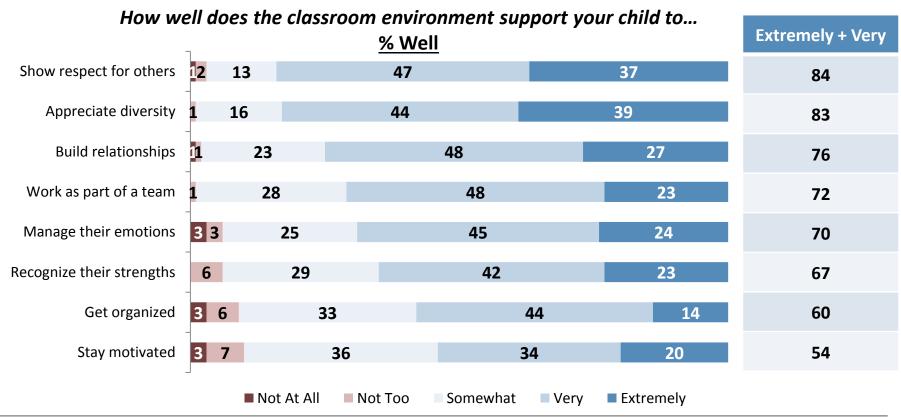


Preparedness, Time Trend: More say their child is "extremely" or "somewhat" prepared, with the percentage saying "very" prepared falling by 10%.



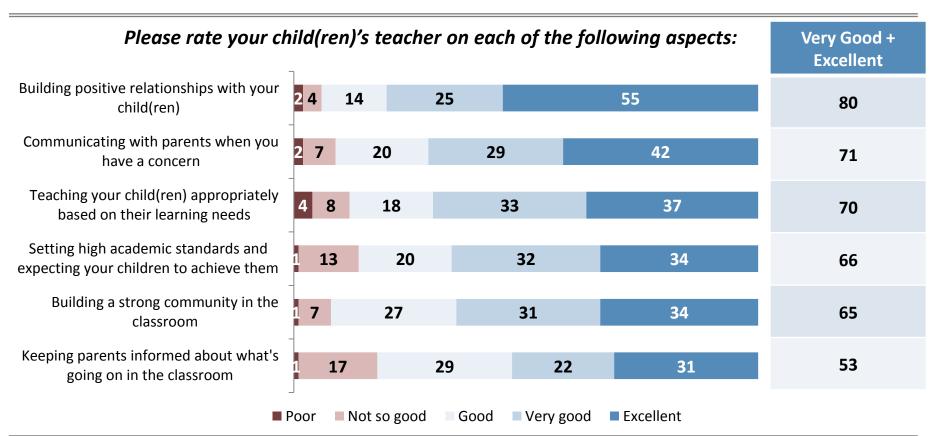


Parent/guardians report that support is strongest in helping their child show respect for others and appreciate diversity. Lower marks (though high) around organization and motivation.



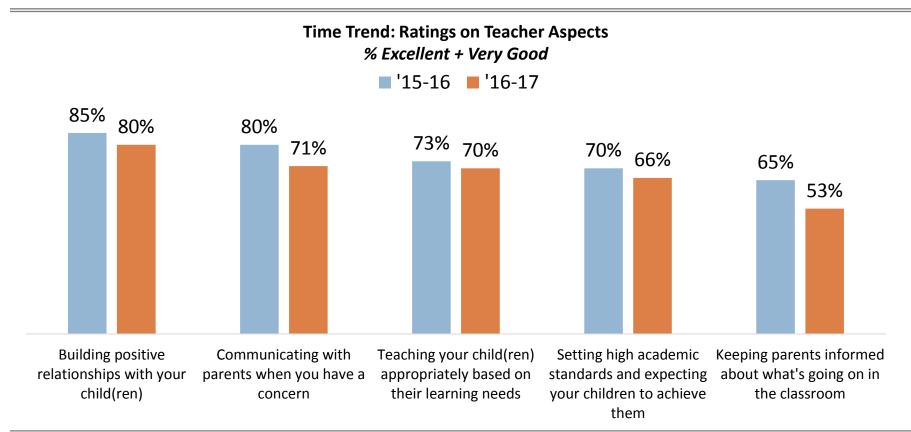


A majority of parents/guardians rank their child's teacher as "excellent" on building positive relationships with their child.





There has been a decrease in parents saying "excellent" or "very good" on how teachers communicate with parents when concerned or with classroom updates.







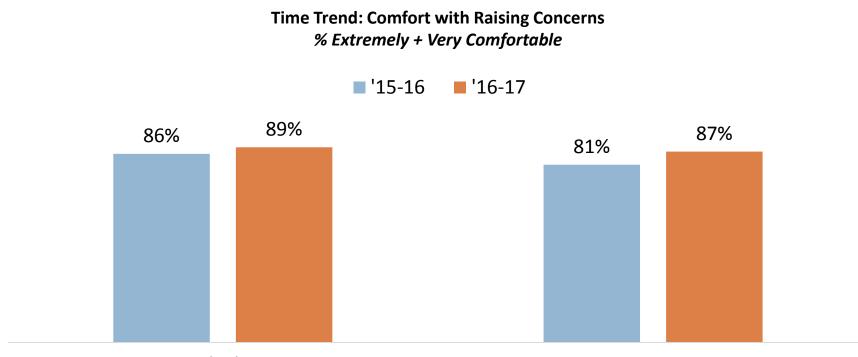
## **Community and Communication**

Majorities are "extremely" comfortable raising concerns with the child(ren)'s teacher or Principal Machado.





The percentage of parents comfortable with raising concerns with the teacher or Principal Machado has increased somewhat.



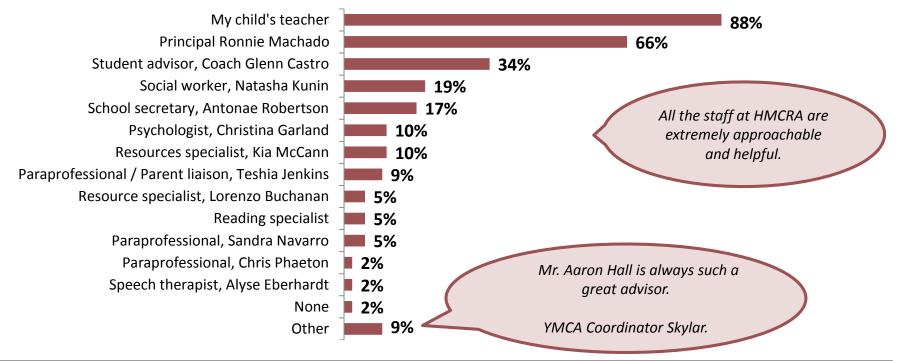
Your child(ren)'s teacher

**Principal Machado** 



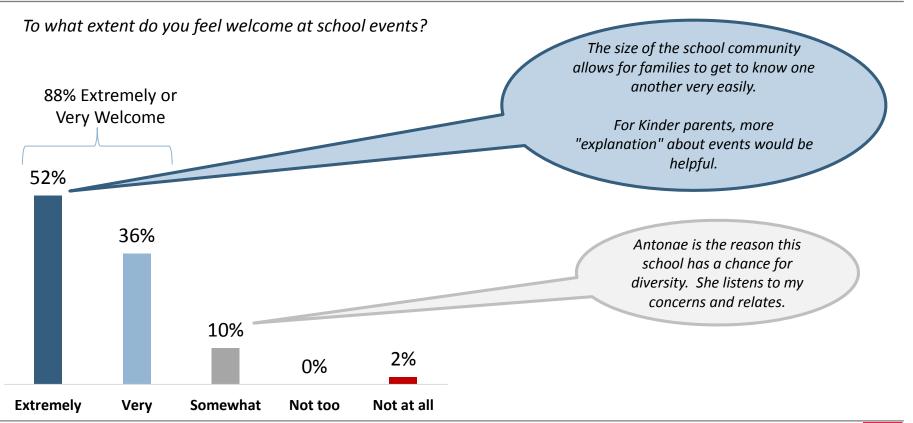
The student's teacher and Principal Machado would be approached by two-thirds or more of parent/guardians for support for their child.

If I felt like my child needed extra academic, social or emotional support, I would approach the following person(s) at school.



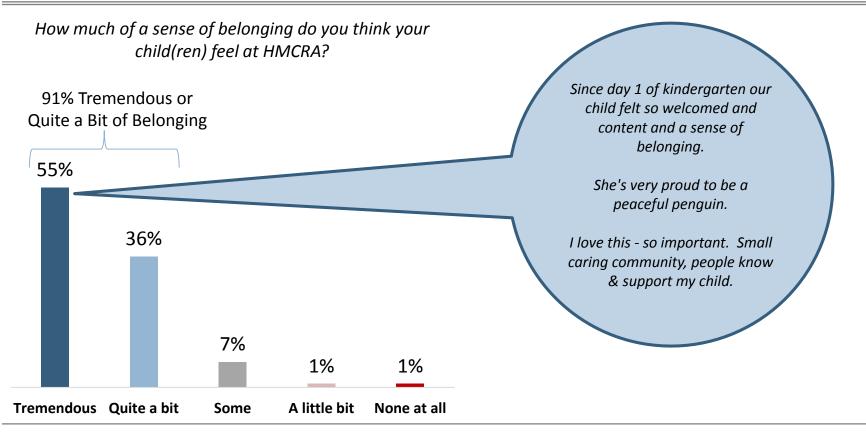


### Most feel welcome at school events, though a few express concerns.



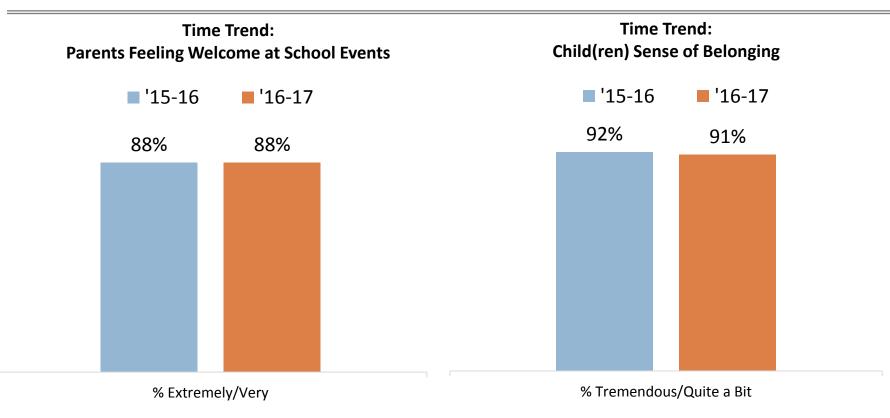


9 in 10 say think their child feels a tremendous or quite a bit of belonging to the school.



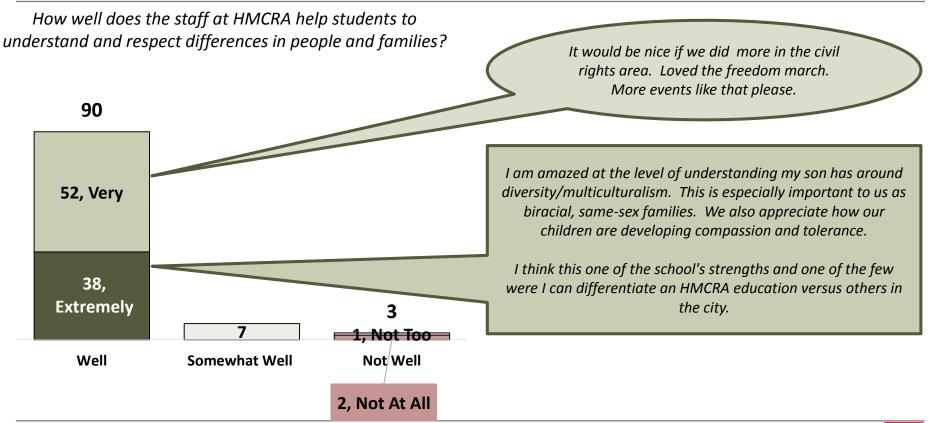


Very high marks last year and this year on feeling welcome at school events and children's sense of belonging.





Most say staff at the school are doing a very or extremely good job of helping students understand and respect differences in people and families.

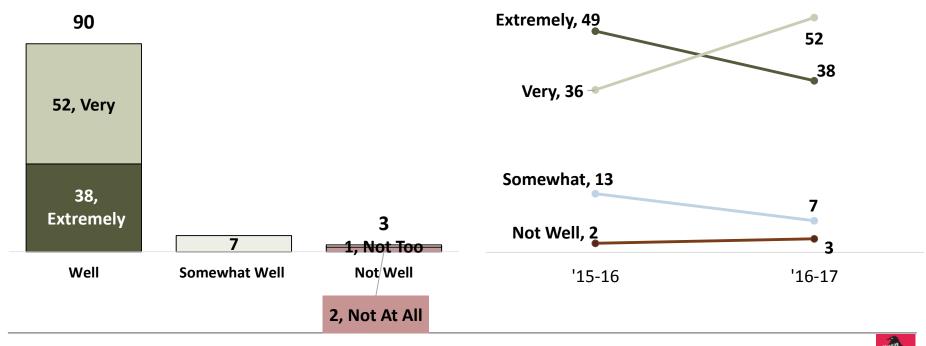




When it comes to helping students understand and respect differences, there has been a decrease in parents saying "somewhat" and "extremely", moving towards saying "very"

How well does the staff at HMCRA help students to understand and respect differences in people and families?

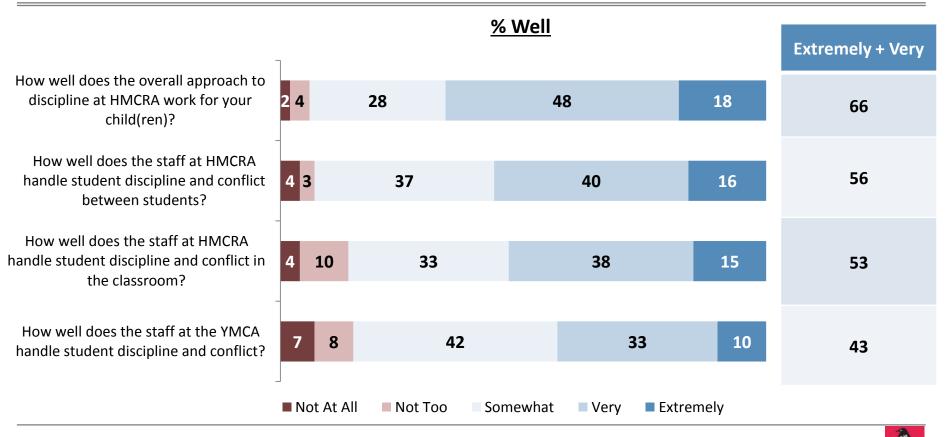
**Respect Differences: Time Trend** 





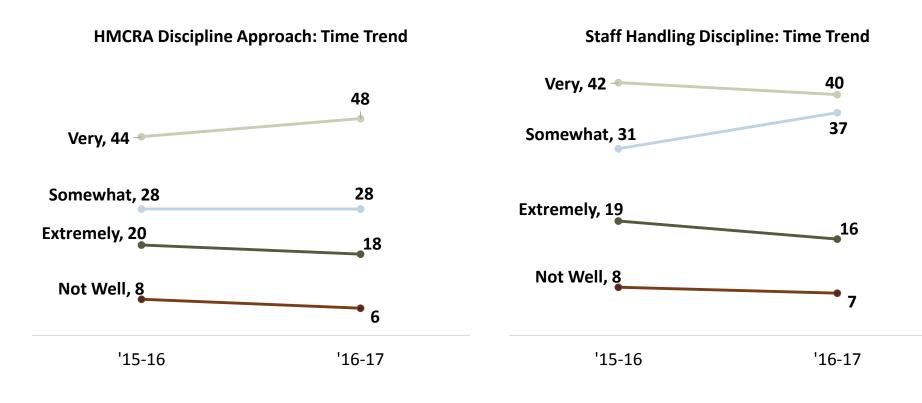
## **Discipline and Safety**

Generally, parents describe discipline at HMCRA as working pretty well, though a majority of responses fall into the "somewhat" or "very" category rather than "extremely well".



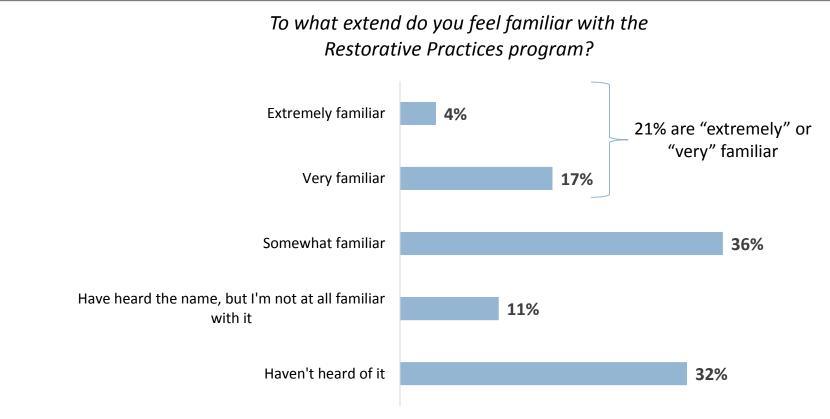
27 Note: 32 parents/guardians skipped the YMCA question.

Responses on discipline approach and staff's handling are consistent with last year.



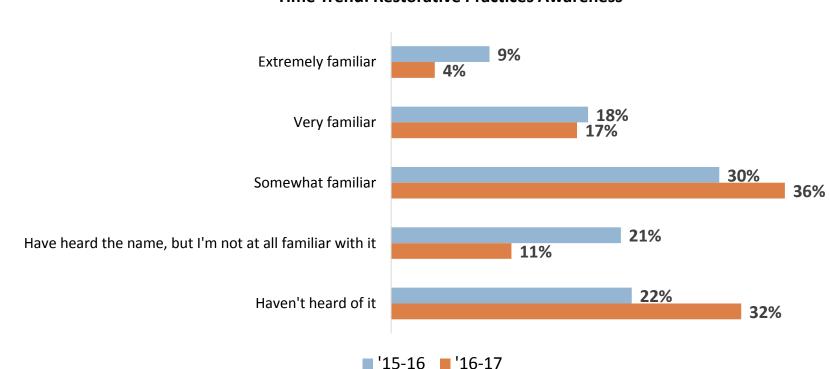


Only about one-fifth of families have a high level of familiarity with the Restorative Practices program.





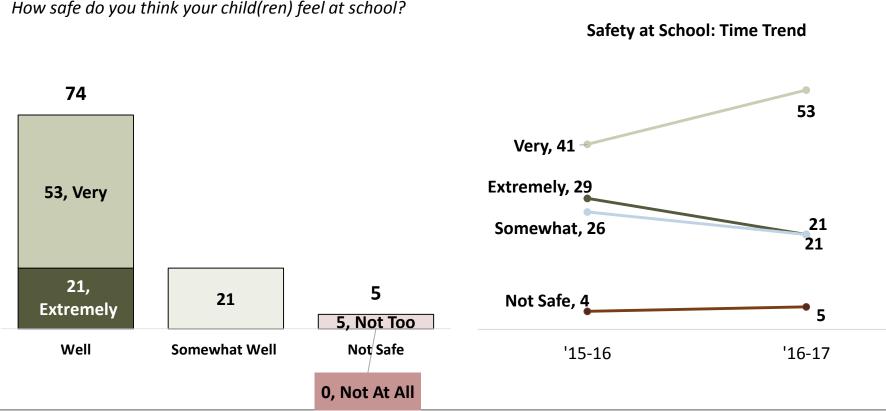
Fewer families express an awareness of the Restorative Practices program, with a 10% increase in families not having heard of the program.



#### **Time Trend: Restorative Practices Awareness**



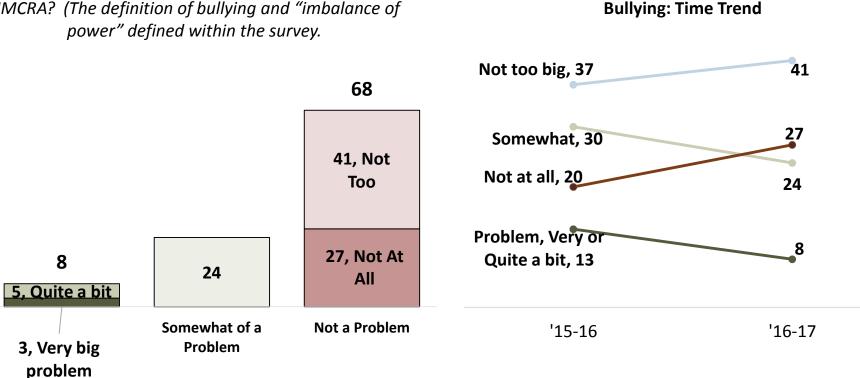
There has been an increase in those saying their child feels "very" safe at school, with the decrease coming from both the "extremely" and "somewhat" safe categories.





There has been a general drop in those saying bullying is a problem, with those saying "not at all" rising from 20% to 27%.

To what extend do you feel that bullying is a problem at HMCRA? (The definition of bullying and "imbalance of power" defined within the survey.





Written responses by parents/guardians on issues of safety and discipline show some general concerns with citation of specific instances. Many also say they do not have enough information.

٠

### **Concerns: Bullying and Safety**

- My child has not felt safe when there are fights in the classroom between other students.
- My child has mentioned a classmate saying ""girls are stupid"" and has mentioned physical aggression in her classroom.
- My child is quiet and would never back talk a teacher or staff. But the discipline of other children (or children acting out) intimidates her.
- Typically it's the same children that are disruptive and disrespectful to peers and ESPECIALLY to substitute teachers.

### **Recommendations and Positive Feedback**

- My daughter's teacher is very good about handling bullying. I love her statement to the children ""anyone messing with you or bullying you, come see big Chief and I'll deal with it"". They know she has their back.
- I think there's a need for a more conscious approach in supporting some children with special needs and in educating all children in what it means to be a good friend, to support each other and in helping them to become competent in resolving conflicts and explaining their feelings.
- I do observe this , my child observes it as well especially with the ""Big Boys"" . However she seems to really be learning a great deal about being kind to your classmates /learning community and navigating conflict without abusing others or allowing to be pushed around.

### **Need More Information**

- I don't have enough information about the overall discipline approach at HMCRA to really respond to how well it works for my child. She does mention that teachers yell and that she has to put her head on her desk, neither of which she is a fan of. I responded ""very familiar"" with Restorative Practices only because I used to work within SFUSD, not because of my role as a HMCRA parent.
- It is difficult to answer these questions. My true answer is ""don't know"". I'm unfamiliar with the overall approach to discipline and have not witnessed in a way to judge fairly how staff or YMCA staff have handled incidents.





### Programs

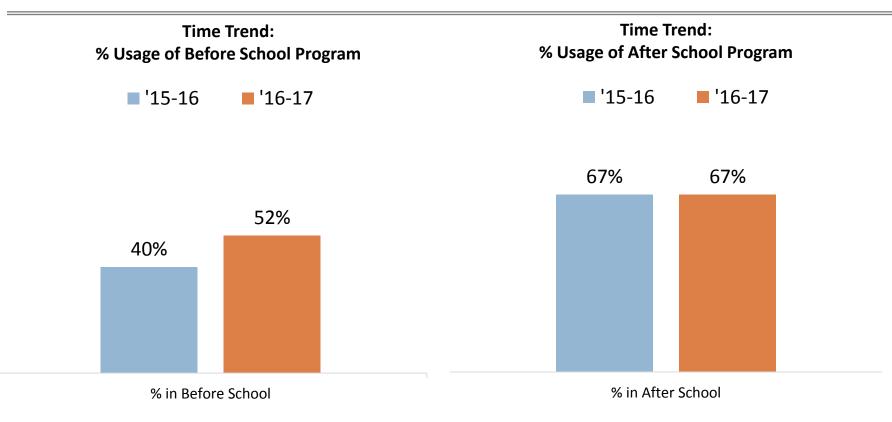
Among parents/guardians of students in the Special Education Program, there is a mixed level of satisfaction expressed.

Overall, how satisfied are you with the support received at HMCRA for your child with a disability, IEP, or 504 plan? Note: Small Sample Size (n=11)



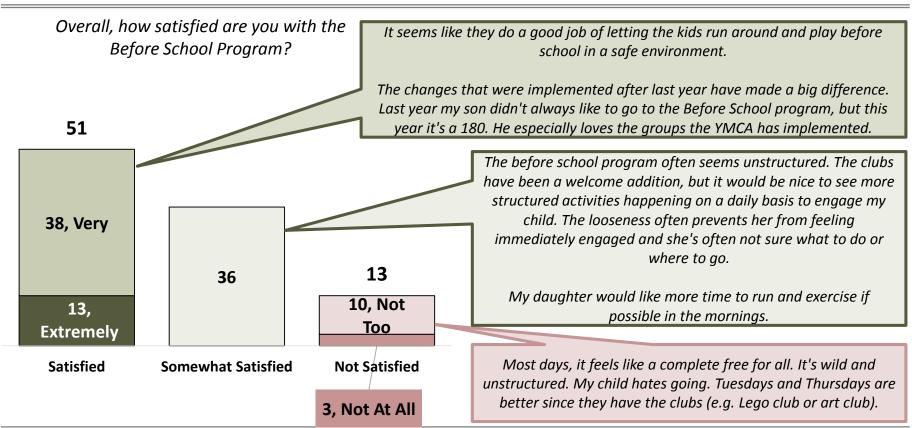


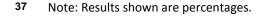
There has been an increase in the usage of the before school program, with about similar percentages for the after school program.





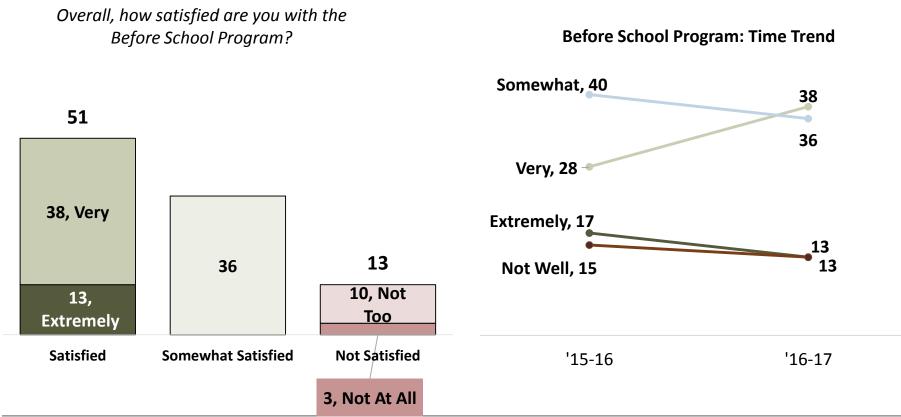
#### A majority of parents/guardians are satisfied with the Before School Program.





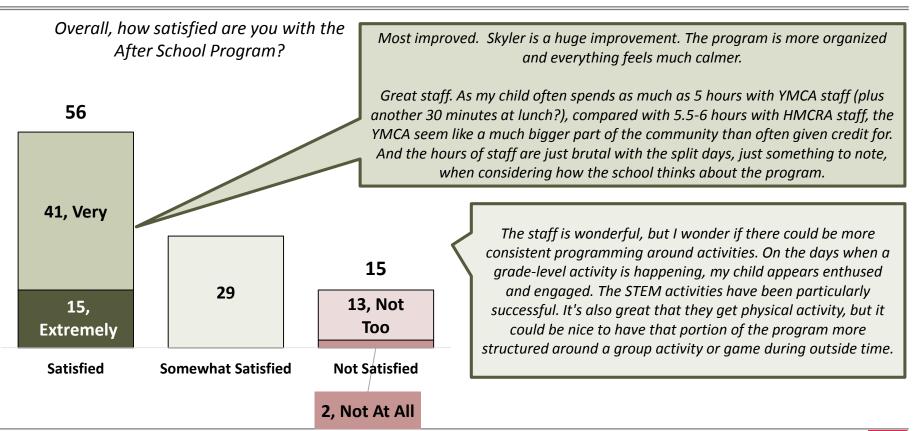


Many more parents say they are very satisfied (28% to 38%), with small drops in those who are extremely satisfied, somewhat satisfied, and not satisfied.



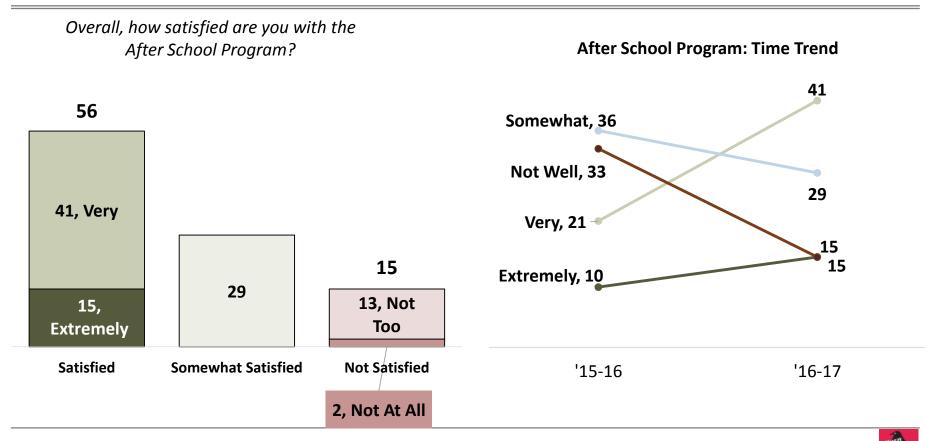


#### A majority of parents/guardians are satisfied with the After School Program.





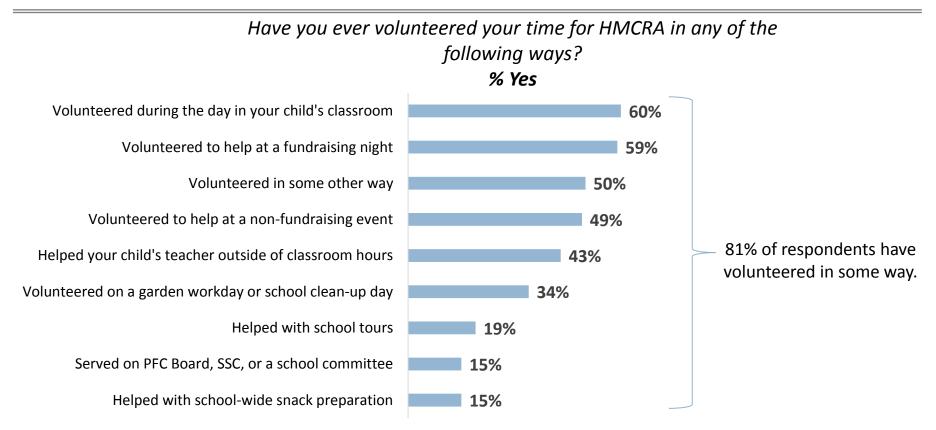
Very large increase in satisfaction with the afterschool program; the percent saying "extremely" or "very" has increased from 31% to 56%.





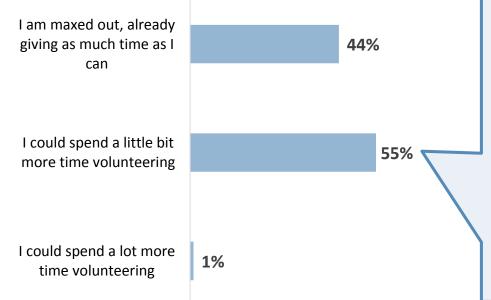
### **Volunteering and Donating**

There are high levels of volunteering at HMCRA, with 81% answering yes to at least one of the ways of volunteering.





Which comes closest to how you feel about the time you have available to volunteer at HMCRA?



Parents/guardians mostly site hectic work and family schedules as reasons they do not volunteer more. Some seem to be asking for more information about volunteer opportunities.

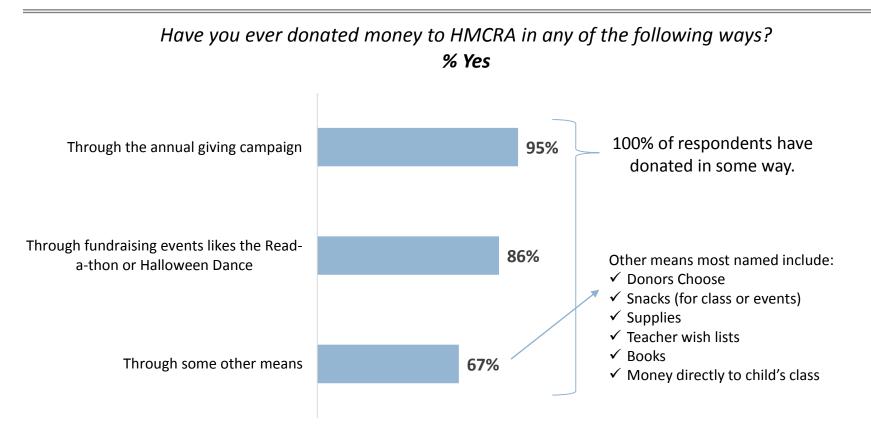
Chaotic weekday work schedule, and unclear about actual needs of our child's classroom for our volunteer abilities. We're actually about as integrated into the school as volunteers, as our child is into the mainstream school day.

*I'm not available during the school day and I'm not always aware of opportunities to volunteer outside of school hours.* 

I would need a volunteer opportunity outside of work hours (after 5pm weekdays). Also I travel a lot for work, so a regular schedule is a challenge. I hope to volunteer for an upcoming field trip and would love ideas for what I could do outside the work day to help.



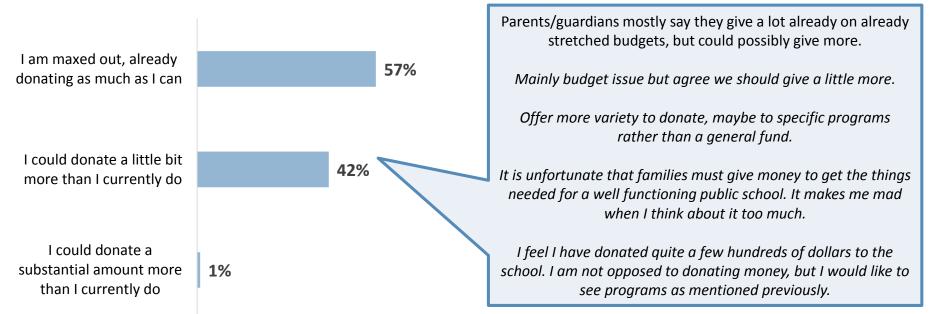
95% gave in the annual giving campaign, with all respondents saying they give in at least some way.





Most say they are maxed out when it comes to donations to HMCRA.

# Which of the following comes closest to how you feel about your ability to give financially to support HMCRA?





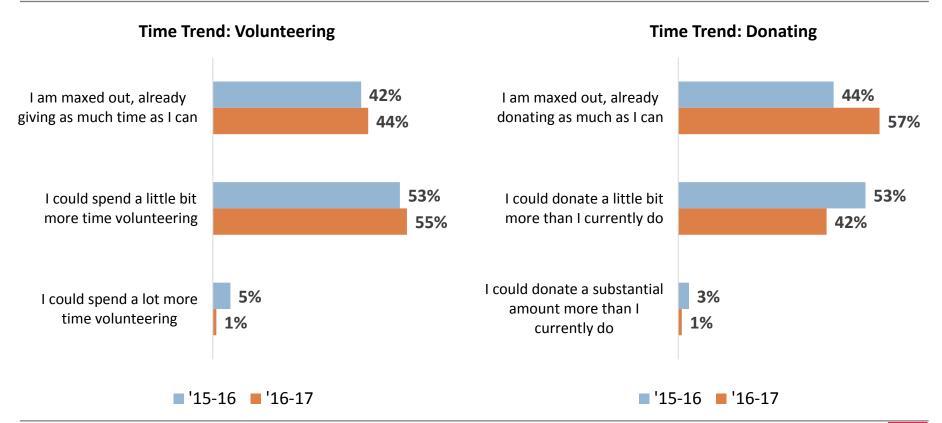
### Personal financial constraints are the top reason cited keeping parents/guardians from donating more money.

#### From Donating More Money to HMCRA Personal financial constraints make it difficult for you to 39 30 69 donate more You prefer to help by donating time rather than money 9 39 48 There are other charitable causes you prefer to support 13 28 41 You're not sure where the money goes 9 19 28 You haven't been asked to donate more 17 26 9 You don't think your donation will make a difference 11 7 You feel other parents are donating enough, so you don't 4 4 need to You are unhappy with the programs at HMCRA 4 4 Total "Reason" Minor Reason Major Reason

Major or Minor Reason Keeping You



More parents/guardians say they are maxed out on donating this year. The volunteering numbers are consistent.







### **Summary and Reflection**

#### Summary of Findings

#### **Strengths**

- Over three-quarters of parents who responded report being very satisfied or extremely satisfied with the school; those saying "extremely" satisfied grew since last year
- There are very high levels of involvement and donating
- High level of satisfaction with teachers and staff
- Report that parents/guardians and their children experience high levels of belonging
- Core set of shared values about equity and diversity
- Positive marks given for the improved Before and After School program

#### **Challenges**

- Discipline
- Bullying
- Decrease in diversity
- Clear and consistent communication with parents
- Challenges involved in differentiating instruction for both students behind grade level and students above grade level

#### **Opportunities**

- Lots of good will that problems can be solved
- Many would volunteer more if asked for specific needs, or if opportunities arose outside "regular" working hours
- 42% say could donate a little more (a drop from 53% last year)



#### **Discussion and Reflection**

## ✓ What are some celebrations?✓ What are some suggestions for improvements?

